

Vaccine Site FAQs

1. How does the partnership between Prevea Health and Jacob's Well work?

Jacob's Well is a host site for a Prevea Health COVID-19 Vaccination Clinic. The Community and Nursery Rooms will be used by Prevea Health to administer the vaccine in a controlled, safe, and handicapped accessible environment.

2. How much does Prevea Health pay Jacob's Well to do this?

Jacob's Well is receiving no monetary payment from Prevea Health.

3. When will Prevea Health start giving vaccines at Jacob's Well?

Prevea Health began administering the COVID-vaccine on February 1st. The Clinic will remain open until further notice.

4. What are the hours?

The vaccination clinic's hours are as follows:

Mondays, Wednesdays, and Fridays	7:00 a.m. to 3:00 p.m.
Tuesdays and Thursdays	12:00 p.m. to 7:00 p.m.
Saturdays	8:00 a.m. to 2:00 p.m.

5. How do people get the vaccine?

Individuals who are eligible to receive the COVID-vaccine should contact Prevea Health directly by calling 1.833.344.4373 or by visiting www.prevea.com/vaccine. To determine if you are eligible to receive the vaccine, you may find this information on the State of Wisconsin Department of Health Services website at www.dhs.wisconsin.gov/covid-19/vaccine-about.htm.

6. Which vaccine is being given at this site?

Patients are not able to choose which vaccine they will receive. The two being offered are the Pfizer-BioNTech and Moderna vaccines.

7. Can Jacob's Well members get the vaccine?

Yes. Jacob's Well members, if eligible as determined by the State of Wisconsin DHS guidelines, may receive the vaccine by contacting Prevea Health directly by calling 1.833.344.4373 or by visiting www.prevea.com/vaccine.

8. The Prevea Health site is showing a limited availability of vaccine appointment slots. Is this expected to be ongoing?

Vaccine allocations to sites are determined on a weekly basis by the State of Wisconsin based on number of vaccines allocated to each state and capacity to vaccinate at each site. All vaccine providers (including Prevea Health) are working closely with the State to request adequate doses of vaccine. As additional vaccine supply is available, the number of appointment slots at the Prevea Health – Jacob's Well location is expected to increase.

9. Does Jacob's Well have a position on the vaccine?

Hosting a community site to help individuals receive the vaccination is consistent with our commitment from the beginning of the pandemic. We have encouraged people to wear masks, practice social distancing and to take the necessary steps to prevent those who are vulnerable and at-risk from contracting the virus. Offering church space to host a public vaccination site is another example of our commitment to serve our community in this pandemic.

10. Are we concerned that increasing public use of the building will increase the risk of COVID transmission?

In order to receive the vaccine, a person cannot be COVID positive or under quarantine. Prevea Health clinicians are screening patients for symptoms and COVID exposure risk prior to accepting anyone into the clinic. Appropriate social distancing, masking and sanitation procedures further reduce risk of COVID transmission in our building.

Prevea Health is utilizing the same measures at Jacob's Well that are currently used to disinfect and sanitize their clinics and hospitals. They have provided cleaning and security personnel to provide a positive experience for anyone who comes in the doors.

11. Will my children attending JW Kids be in an area where vaccines are being administered?

The two rooms where vaccines are being administered are solely being used by Prevea Health. Classrooms and large group meeting spaces have been re-arranged / modified to continue to provide a safe environment during the week and on Sundays for your children and students.